Quality Policy

ArcelorMittal Group Flat Carbon Latin America Units have continuously developed actions to expand the Group's leadership as preferred supplier of steel products in its segment seeking operational excellence and business sustainability, contributing to increase competitiveness in harmony with stakeholders.

Striving for simplicity, transparency and thinking about the future, the following basic principles have been established:

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- Compliance with internal and external customer's requirements;
- Continuous improvement in the management system effectiveness ensuring the quality of products and services;
- Risk and opportunity management mindset through identification, analysis and treatment;
- Employees' professional competence through qualification, trainings and performance assessment;
- Compliance with Quality Golden Rules;
- Process stability, variability reduction and productivity increase;
- Process optimization, loss reduction and development of innovative and high value-added products;
- Evaluation of goods and services suppliers through their development and performance assessment.

Jorge Luiz Ribeiro de Oliveira
CEO ArcelorMittal Aços Planos Latam

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